# Succeeding in the New Decision Maker Landscape

# Mike Garrison Health Enterprise East

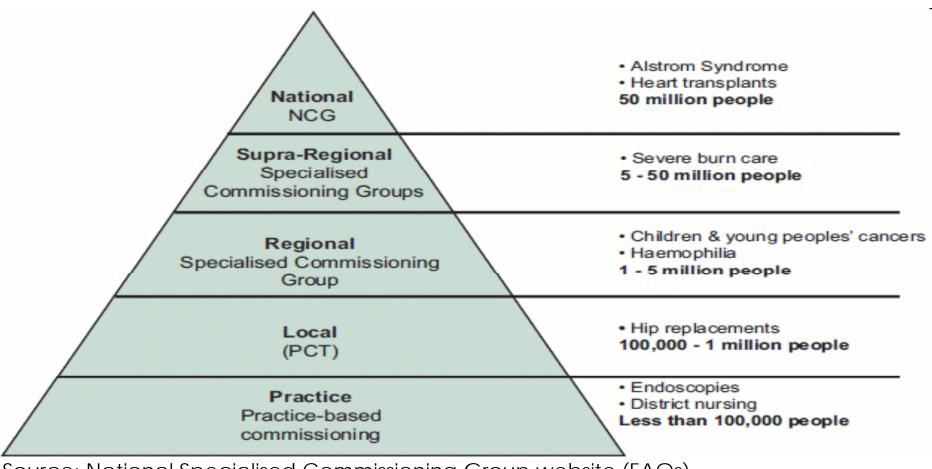


# **NHS** Commissioning

The Changing Landscape



# NHS Commissioning Landscape



Source: National Specialised Commissioning Group website (FAQs)



# Commissioning Landscape

#### **Present**

- ❖ 152 PCTs
  - Down from 303 in 2006
  - ❖ >80% of NHS Budget
- Practice Based Commissioning (PBC)
  - Statutory authority remains with PCTs
  - 'Virtual' Budgets

#### **Planned**

- GP Consortia
  - Build on current function of PBC
  - Not instructed by Gov't
    - Number
    - Configuration
  - Likely to be smaller and more numerous than PCTs
  - Timetable
    - March 2011; Start in 'Shadow Form'
    - April 2013; Become statutory bodies when PCTs cease



# NHS Commissioning Initiatives

The Changing Landscape



## Initiation of GP Consortia

#### Pathfinder Programme

- Announced by Secretary of State on 21 Oct 2010
- Pioneering groups of GP practices to accelerate commissioning of care
  - Participate in formal evaluation process and shape operational policy
  - Local 'learning networks' about commissioning
  - Test different design concepts for GP consortia
  - ❖Increased involvement in delivering QIPP agenda
- SHA's to identify first groups by December 2010
  - Others to join on rolling basis throughout 2011/12
  - ❖PBC's likely to be amongst early participants



## NHS Outcomes Framework

- Replacing past performance target regime
- Comprised of national outcome goals supported by Quality Standards that the NHS Commissioning Board will be held accountable
- Quality Standards to be developed by NICE and comprised of:
  - Effectiveness
  - Safety
  - Patient Experience
- NICE to develop 150 Quality Standards within next 5 years
  - Comprehensive standards library for each segment of patient pathway
  - 5-10 quality standards and measures per
  - 1st three published in June (stroke, dementia and VTE) with other topics being selected
  - Will become the minimum standards for Commissioning
- First NHS Outcomes Framework issued later this year
- Full implementation from April 2012



## **Commercial Issues**

The Changing Landscape



### Commercial Issues

- For novel and disruptive products:
  - Increasing number of decision makers
  - Roles and responsibilities in a state of change
  - Need to contain commercial costs
    - Make the marketing and sales investment per decision maker more efficient
  - NHS objectives to address
    - 'Fit' with Quality Standards and aims
    - Quality, Innovation, Productivity and Prevention (QIPP) Agenda
  - Need to deliver compelling NHS value whilst delivering returns for your shareholder



# The NHS Business Case

- Outcomes & patient pathway focused
  - Alignment and optimisation of product and NHS service pathway (process)
  - Delivers meaningful benefits for the budget and/or commissioner
- Claims and credible NHS evidence proving QIPP benefits for your product
- Championed by NHS clinical experts
- 'Seed and Propagate'



## The NHS Business Case

- Is it the right approach for commercialising disruptive products and services in the NHS?
  - Other options for improving commercial efficiency in the new NHS landscape?
- When & how to initiate?
- ❖ Pathway to NICE?
  - Risks and Benefits?
- A national or international corporate mindset?
  - Will there be benefits for other international markets?



# The Risk of Following Others Instead of Innovating





'Has your husband fallen through the loft while searching for a Chinese vase? You're in a queue...'



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